

### **MLC School Gymnastics FAQs**

#### What classes are offered?

We offer both Competitive and Recreational classes in Artistic and Rhythmic Gymnastics. In addition, competitive TeamGym (which consists of a group of 6-10 girls who perform floor, trampoline and tumble together as a team) is offered.

We have the following age based entry level recreation classes:

- Beginner recreation 4-7 years old
- Intermediate recreation 8-9 years old
- Artistic Advanced recreation 10 years old until high school age
- Senior Gym High School Age

All other classes are selective and your daughter must be assessed prior to enrolment offers.

#### How do I enroll?

Please complete the <u>enquiry form</u> found on our MLC School website, and a staff member will respond to within 3 business days.

# What are the gymnastics fees?

Our recreational class fees are term based. Term lengths vary (9 to 11 weeks) and are communicated the year prior and vary depending on class types and are communicated during the enquiry process. Term fees are calculated for the lessons included in the term (closure dates/public holidays are not charged). The fees must be paid in full via direct debit, in advance of your first class. If you are re-enrolling, fees must be paid by the given date. Unpaid fees will result unenrollment. MLC School students receive a small discount on their fees.

## Are there any additional fees?

There are two compulsory annual fees: A Gymnastics NSW registration fee: \$60 (recreation) or \$122.65 (competitive) which includes insurance, and a \$61 MLC maintenance levy (waived for MLC School students).

These are annual membership fees which will be included in your first term of fees or prior to the first lesson of the year and remain the same regardless of which term you commence enrolment in.

# How do I pay for my daughter's fees?

All payments are processed through UDIO via direct debit—our customer portal. Please ensure your correct payment details are saved under the facility "gymnastics". If you have previously registered details for the Aquatic programs, you must complete this again for gymnastics. For Recreational classes, these fees are charged before the start of the term and must be paid in full. For competitive classes, these are a fortnightly direct debit.



### Do you offer make-up lessons for missed classes?

We do not offer make-up lessons.

### How do I cancel my enrolments?

Our <u>cancellation form</u> can be found on the MLC School website, under gymnastics. This must be completed in order to cancel or not re-enrol for the following term.

## Can I cancel my booking mid term?

As per our terms and conditions, we do not offer refunds or cancellations mid-term. Please note that when you sign up, you sign up for the whole term.

If you wish to change your day of class this is an option based on availability.

## Is there a pick-up service for MLC School students?

All MLC School students enrolled in our program in Years K-5 can be collected from the Junior School. Students in Years K-2 are taken to the Pre-K classroom by their class teacher, where they will get changed and be collected by Gymnastics staff. Students in Years 3-5 need to meet with the bus line, where they will be met with a Gymnastics staff member during their walk to the Aquatic Centre and have their name marked off a roll. Please notify our staff via our gymnastics email if you wish to join our pick-up lists before the term commencement date. Year 6 MLC School Students are expected to make their own way to the Aquatic Centre.

#### Where do I drop off and pick up my daughter?

If your daughter is aged 10 or below, she must be supervised at all times in the Aquatic Centre prior to the commencement and cessation of classes. Entry to classes are in the corridor next to the gymnasium on the bottom floor of the MLC School Aquatic Centre. Your daughter can leave her belongings in the corridor on the corresponding chairs to her class This corridor is for drop off only, please do not stay in the hallway once you daughter has been taken into their class. There is a viewing gallery upstairs.

Our pick-up area is outside on the pool deck veranda, the opposite side of the gym There is strictly no pick-up at the gymnasium, inside the Aquatic Centre or in the corridor.

## Who do I contact for general enquires?

All communication is via email <a href="mailto:gwmnastics@mlcsyd.nsw.edu.au">gwmnastics@mlcsyd.nsw.edu.au</a> all emails will be responded to within 3 business days. Please be patient as most of our working time is allocated to face to face coaching. The Aquatic Centre Office can only assist with <a href="mailto:payments">payments</a> or <a href="mailto:urgent">urgent</a> contact.

Please note that MLC School Gymnastics has a <u>text-only</u> phone number that is to be used to inform us of any late pick-ups **after 5.30pm**. The purpose of the phone is to allow parents to advise of a late collection **via text only**. Please do not use this to inform of a collection prior to 5.30pm as it is unmonitored prior to then. If you need to inform us of a late pick-up please text on the following number: **0417 494 106**. (Please do not call the phone, as calls will not be answered).



### What happens if I am late to collect my daughter?

Please be reminded that coaches will only wait with your daughter for **five minutes** after their class, after which point a \$25 charge per 15 minutes will be applied to your UDIO account. They will be taken to the Aquatic Centre Office or inside the gym depending on their age, their class and the time.

# How is my daughter's progress monitored?

Our Beginner, Intermediate and Advance Recreation classes are formally assessed in Week 7 every term. If this is missed, we cannot formally assess them at an alternative date. Each class works through a Bronze, Silver and Gold assessment and receive a certificate after grading. You will also be emailed via UDIO, your daughters results and class recommendation for the following term.

### Can I join a waiting list if the classes are already full?

YES. You will need to have a profile on UDIO, our Customer portal for us to add you. When there is a spot available in your desired class you will receive an email from UDIO which allows 24 hours for a response. If you miss this window you will remain on our waiting list. Every term we will contact you to confirm if you wish to remain on the list. Our class sizes are small so often you may remain on the list for multiple terms.

#### Is there a Uniform?

There is no specific uniform to train in however there is club merchandise that is available for purchase that is suitable as training attire. Appropriate attire includes: tight fitting sports clothing such as, shorts, leggings, t-shirts, singlets. Hair must be tied up, no jewellery, and bare feet. In the colder months a body fitting long sleeve top is acceptable with a nonhooded jumper that is not oversized is recommended for warm up. Club Merchandise is available here. Orders close each term following Gala Day and will take up to 12 weeks to be delivered.

Email